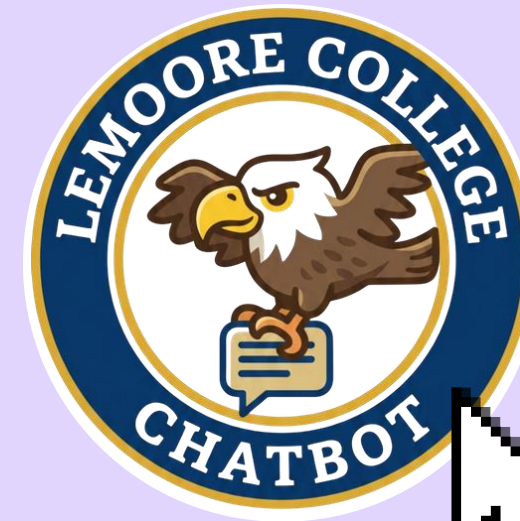


ASK EDDIE THE EAGLE



LEMOORE COLLEGE'S GROUNDED STUDENT
ASSISTANT





TEAM MEMBERS



Tamir Sood

Allan Hancock college

Iuliia Shapoval

Santiago Canyon
College

Angel Rodriguez

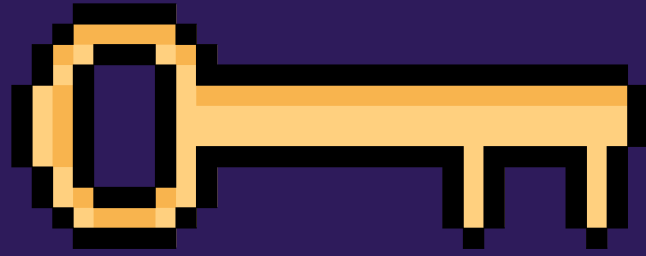
Chabot college

Svetlana Swidin

Grossmont College

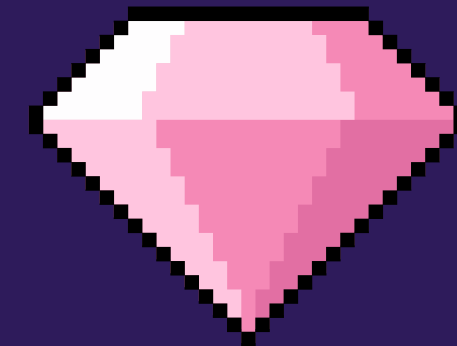
Dan Oliver

Coastline
College



50% OF CALLS ARE NOT
ANSWERED IN THE FIRST WEEK
OF SCHOOL.

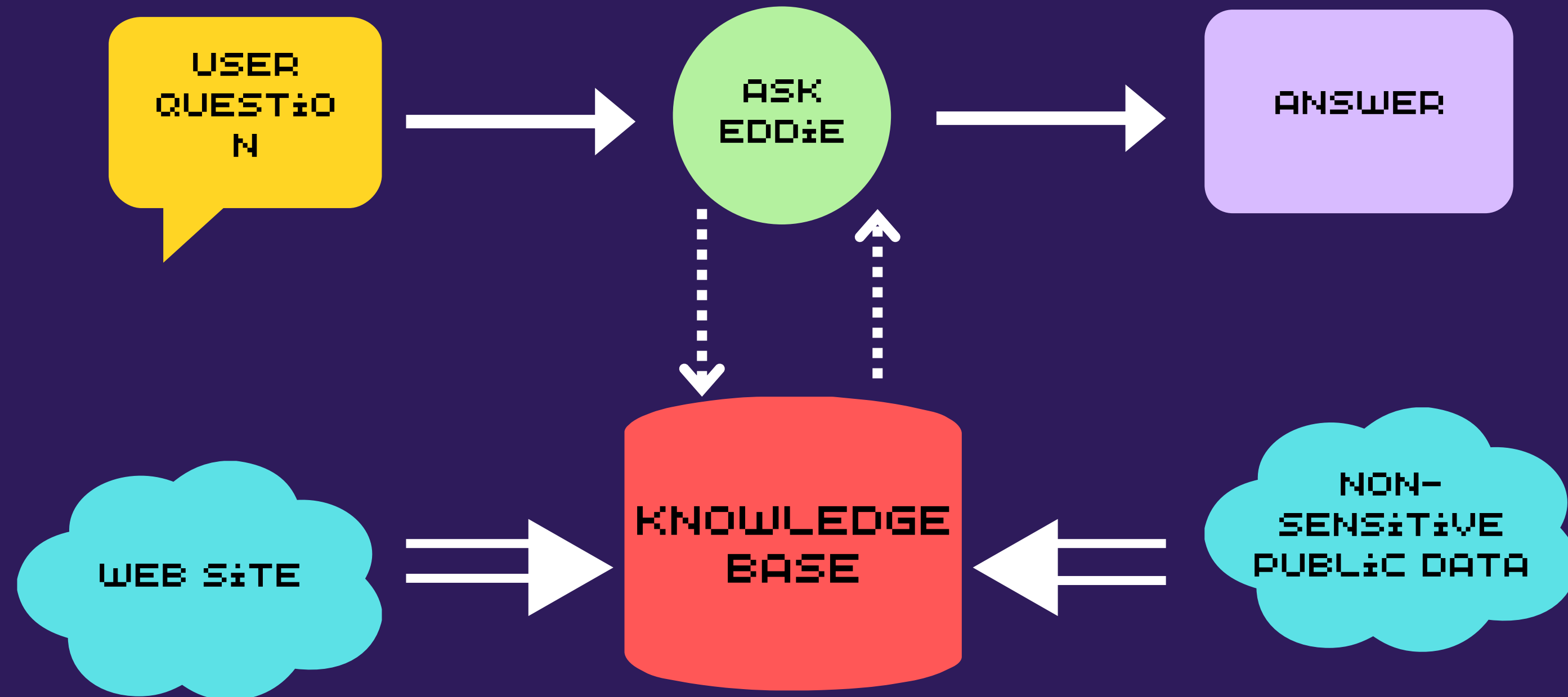
Where does a student actually go? 🧑



STUDENT IMPACT

- Students ended up not enrolling
- High drop out rates
- Overall lower student satisfaction

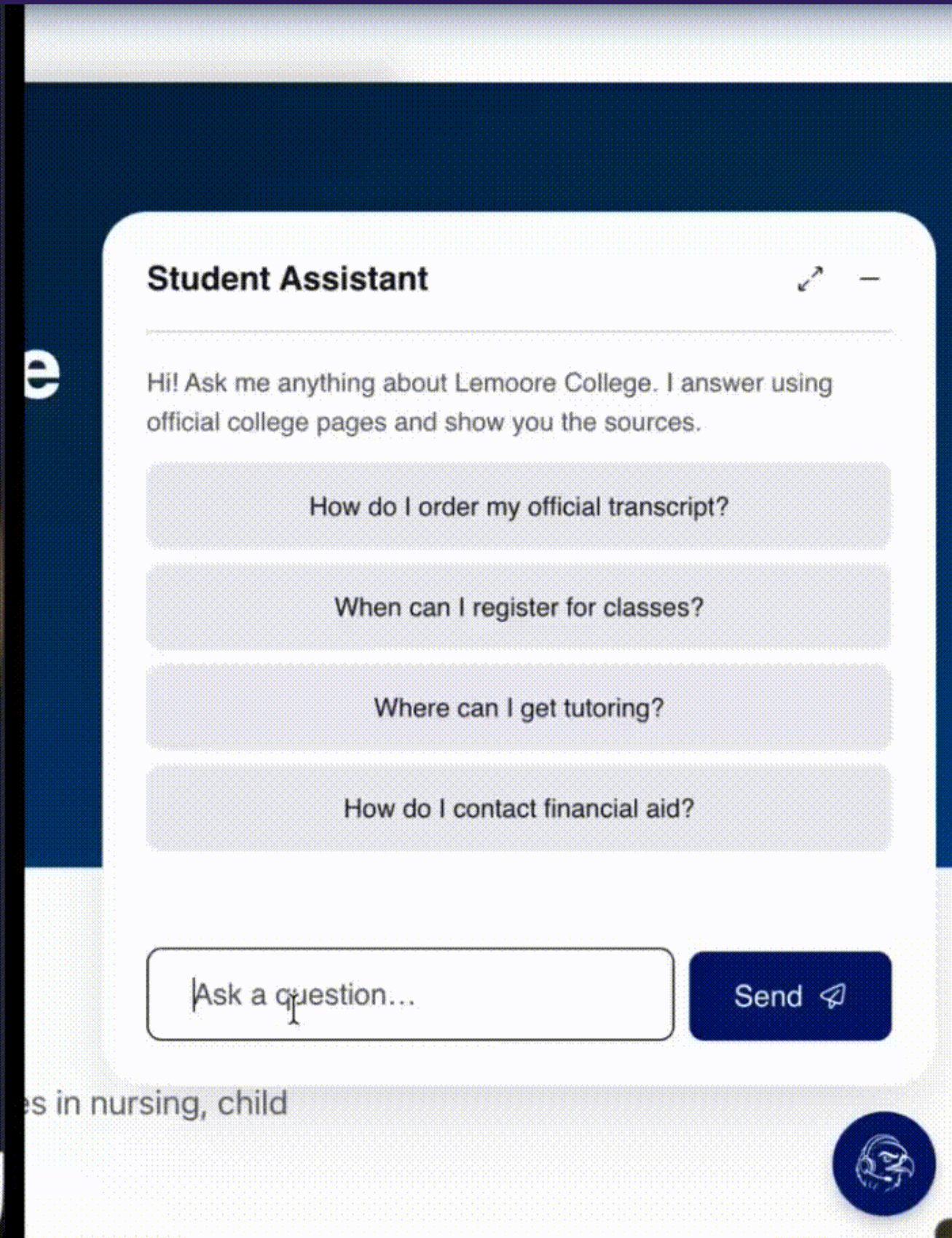
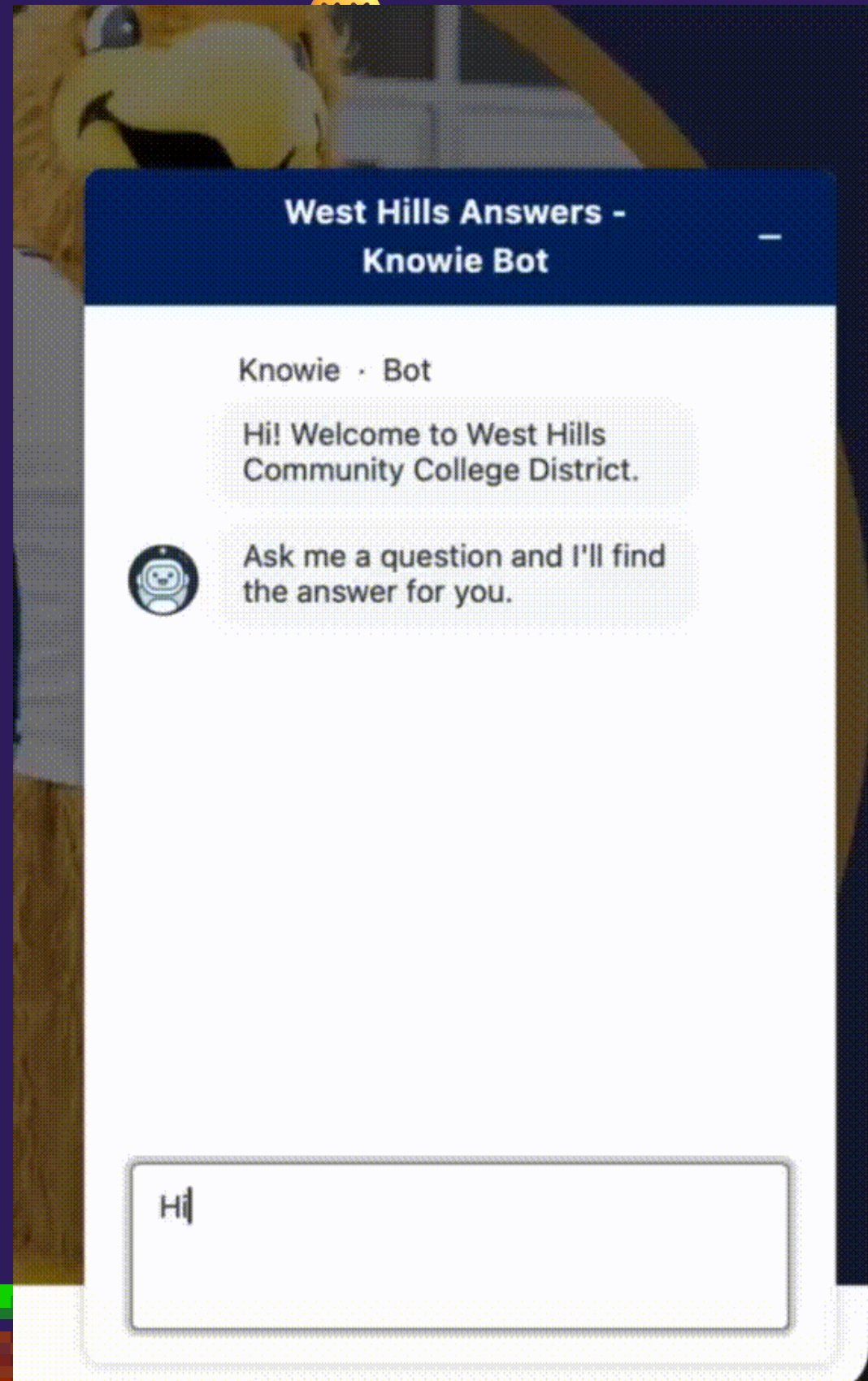
HOW EDDIE WORKS



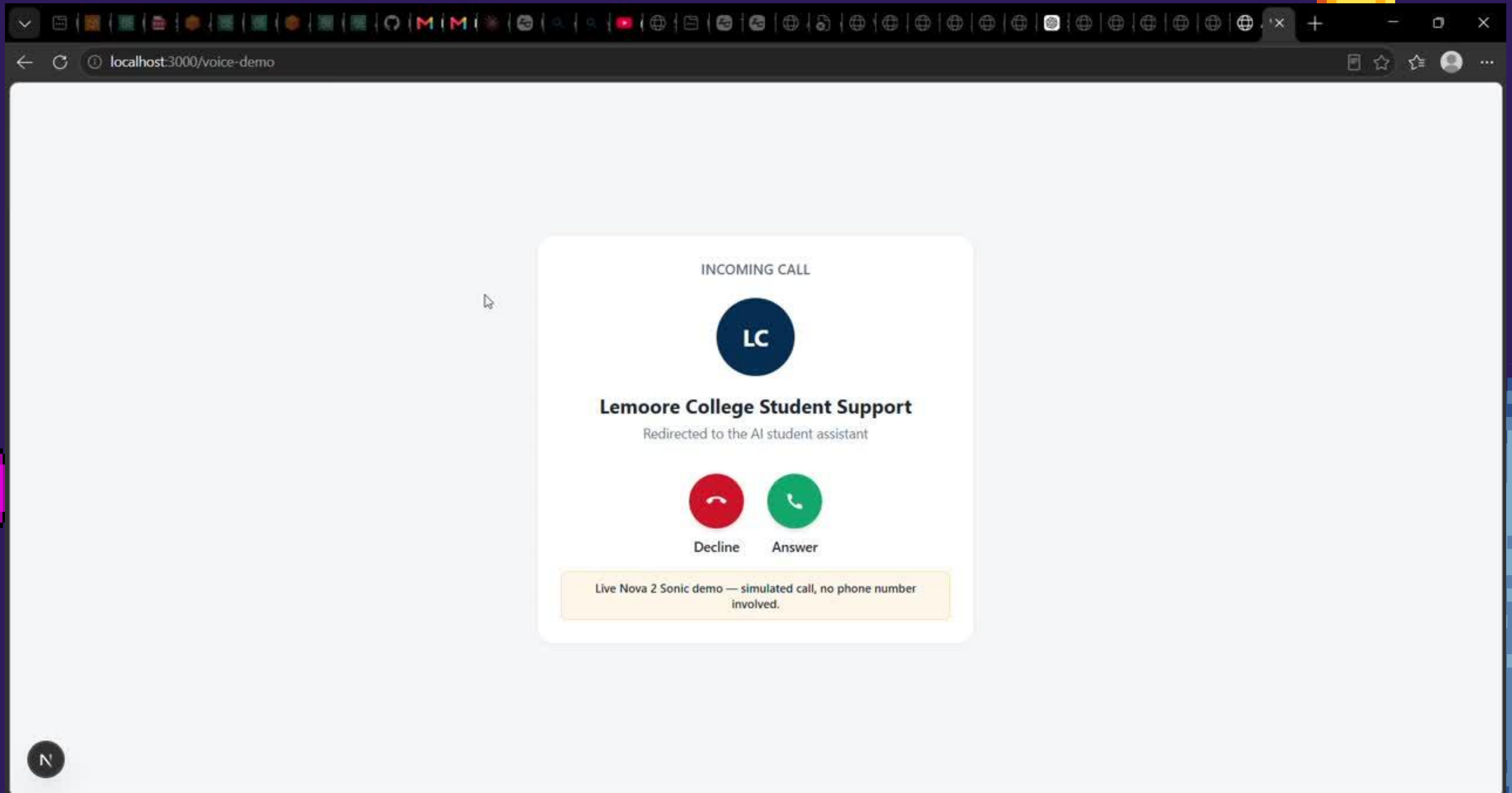
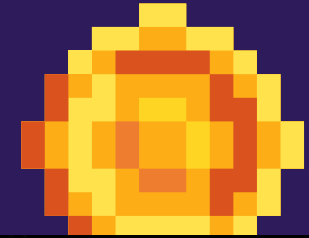
OLD BOT VS. EDDIE

OLD BOT

EDDIE 

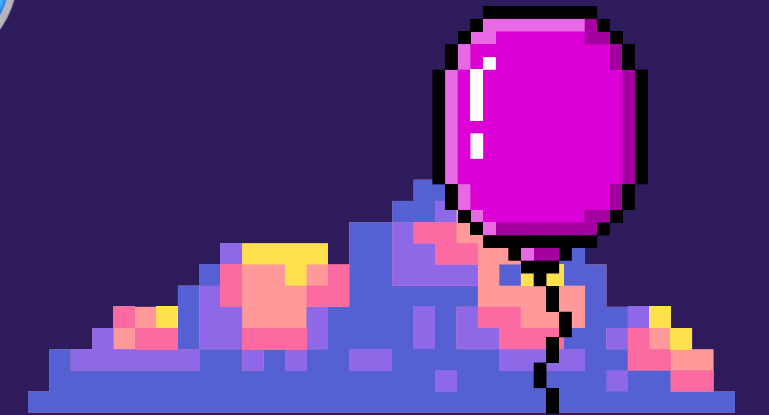


VOICE CALL DEMO





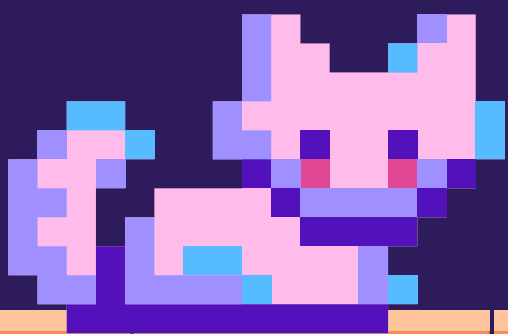
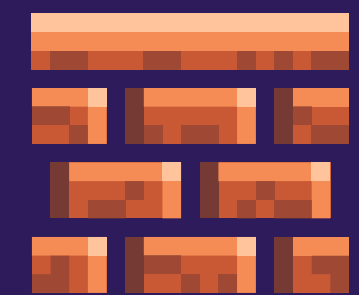
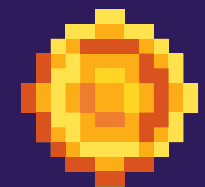
TRUST & SAFETY



- **Curated test set with grading rubric** : checks accuracy + OWASP Top 10 LLM risks

- **Security by design** : repo includes a robust security testing documentation

- **Human hand-off** : bot escalates to a human when needed



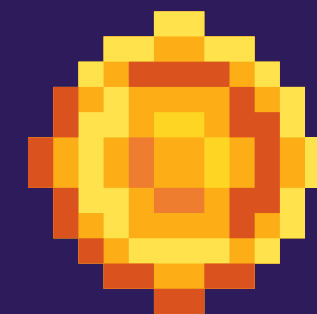
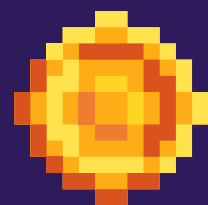


IMPACT & WHAT'S NEXT

WHO EDDIE HELPS 

- Students at any hour
- Overloaded front-desk staff
- Potential students

- 24/7 voice call
- Automated testing
- Implement security framework



SO NEXT TIME,
JUST ASK EDDIE! 🎉

