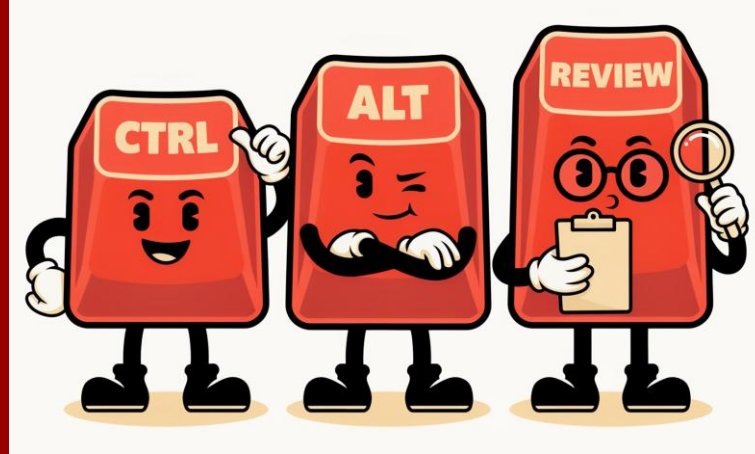


IT Software Requests & Reviews



Team 6

Alvin, Babiker, Zahra, Matthew, Mrunal, Rakesh

<https://github.com/babikerb/team-6-dxhub-ai-camp>

Problem / Customer Pain Points

personRequester



TIME CONSUMING

Interview scheduling



CONFUSING

Compliance language tough to understand



MANUAL

Gather compliance documents from vendor



NO VISIBILITY

No way to know the progress of the ticket

rate_reviewIT Reviewer



TIME CONSUMING

- Interview Scheduling
- Duplicate requests
- High-touch interviews → Plain English



CONFUSING

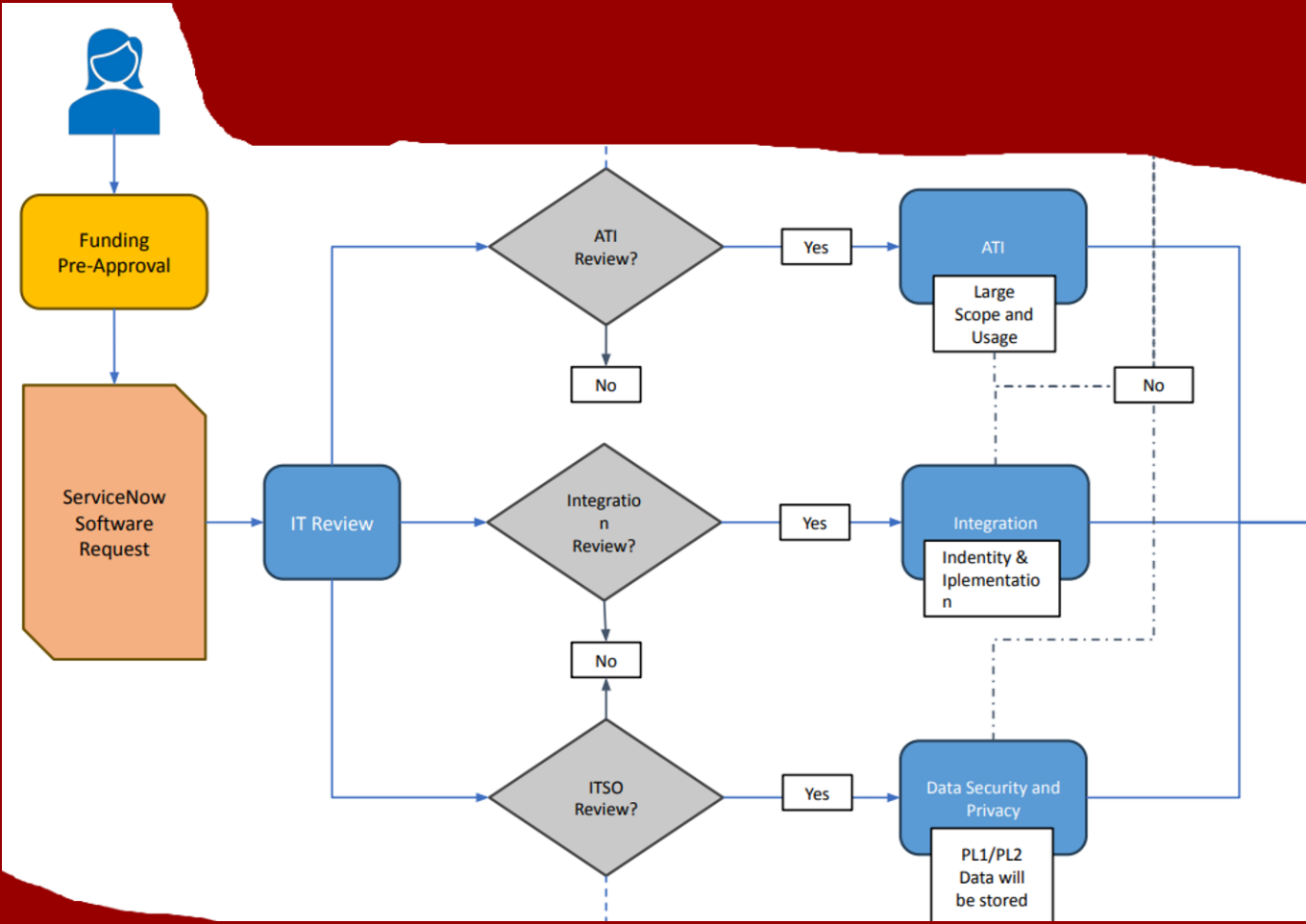
- Decentralized repositories



MISSING FUNCTIONALITY

- ADS compliance is not tracked

Current State



How AI Addresses These Pain Points

The screenshot shows a web interface for the 'Software Request Assistant' at SDSU. The header includes the SDSU logo and the title 'Software Request Assistant' with the subtitle 'Intake form'. The main content area is titled 'ABOUT THE SOFTWARE' and indicates 'Step 1 of 6'. A progress bar with six steps is shown, with the first step being active. The first step is a text input field labeled 'Requested software name *' with a red asterisk indicating it is required. Below the label is a placeholder text 'e.g. Adobe Creative Cloud'. At the bottom of the form, there are two buttons: 'Back' and 'Next'.

SDSU Software Request Assistant
Intake form

ABOUT THE SOFTWARE Step 1 of 6

Requested software name *

e.g. Adobe Creative Cloud

Back Next

01
Duplicates

02
Plain
English

03
File
Retrieval

04
Zero Wait
Time

How AI Addresses These Pain Points

FLAGS: Not flagged Review remaining Review completed * Staff override RISK: High Medium Low			
STATUS	FLAGS	RISK	REVIEWS
IT REVIEW	ATI ITSO INT AI	HIGH	ATI Security Data Integration

05

Vendor
Files

06

Draft
Reports

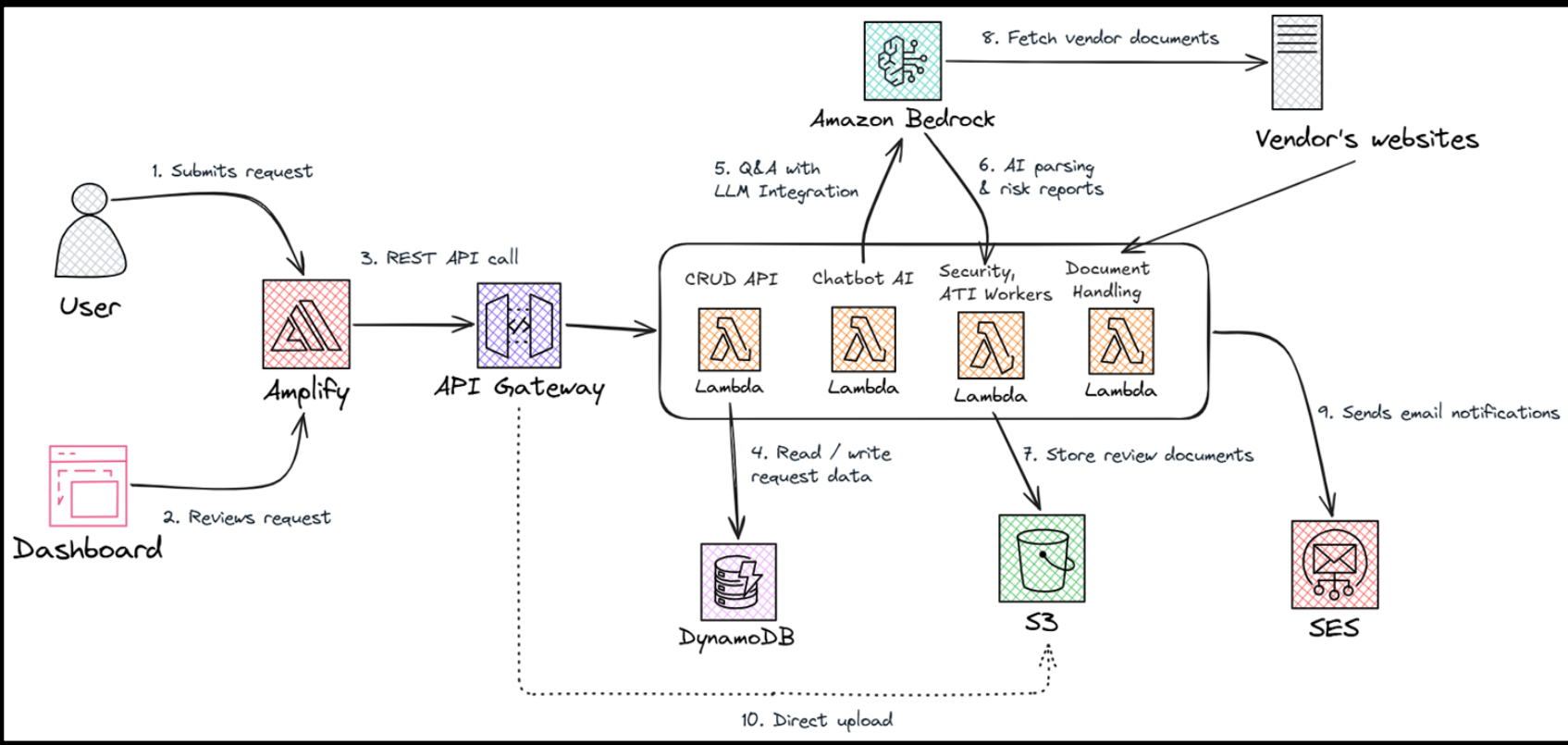
07

Status
Updates

08

Flags

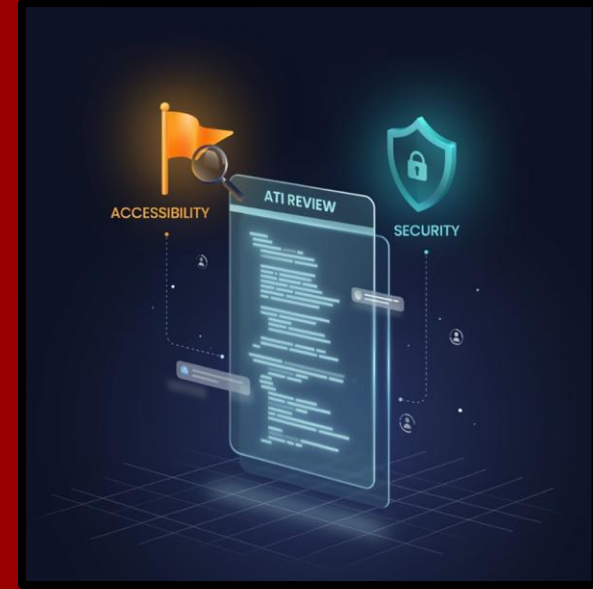
AWS Architecture



Demo!

Above & Beyond

- ATI
 - Flags ATI/accessibility needs early
 - Uses user count + software scope
 - Helps reviewers spot accessibility risk
- Data Security and Privacy
 - Detects sensitive data use
 - Flags security review for high-risk data
 - Assigns Low, Medium, or High risk



Our Team



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Thank You DxHub & AWS!!!